

# BigWall climbing wall Standard Operating Procedures

The aim of all the staff members taking care of the operation of the BigWall climbing wall is to offer the visitors, including top climbers as well as beginners, with quality conditions for sport activities and entertainment. We need your participation to be able to achieve this purpose. Due to this, the Standard Operating Procedures presented here have been issued comprising safety rules of behaviour valid for all the visitors of the BigWall climbing wall. During the first visit to the wall, all visitors are obliged to read all the details of the Standard Operating Procedures and Safety Rules and confirm by giving their signature in the "Visitors Book" that they appropriately understand the rules comprised in the Standard Operating Procedures and consider them to be binding.

## **Wishing you all a lot of fun and safe activities at the BigWall!**

**The BigWall climbing wall** (henceforth "the Wall") is a sport centre making possible climbing with the rope as well as bouldering.

**The Operator:** Lezecká stěna Praha, s.r.o., Generála Mejstříka 1553/5, 156 00 Praha 5, IČ: 24246697.

**The Visitor:** Any person participating in climbing activities or belaying other person or possibly any person present within the room of the Wall.

**The Service:** The service is provided by a person appointed by the Operator.

**First Climber:** A climber climbing at the first end of the rope and stepwise clipping the rope to quick draws, being belayed by a belaying person from below.

**The Second Climber:** A climber who follows the first climber in the course of the climb and is secured by the rope from above.

**The Belayer:** A person who provides belaying, thus ensuring the safety of the climber.

## **Rules and visitor duties:**

1. All the visitors present at the Wall understand that they perform the climbing activity at their own risk and at their own responsibility and confirm the fact that they are completely aware of any danger resulting in this activity. The visitors are aware of the risks involved in climbing and belaying and are required to acknowledge their competence. By using the Wall they acknowledge that they are a competent belayer.
2. Before the initiation of sport activities at the Wall, each visitor is supposed to estimate his/her current health condition, physical possibilities, and capabilities and experience in climbing and belaying. Climbing at the Wall is not recommended by the Operator for pregnant women and persons having health disorders. The Operator is not responsible for any damage to the health of the visitors resulting from overestimation of their own capability or health condition.
3. Only persons who have paid the entrance fee are allowed to climb at the Wall. The visitor is due to keep the admission ticket for possible check by the Operator and must submit the admission ticket to possible control when he/she is called to do so by the service personnel. The visitors are strictly forbidden to enter the Wall and perform climbing if they are affected by alcohol or other addictive substances. The Operator has the right to refuse the admission to the Wall in the case of a person who is obviously affected by alcohol or any other addictive substance.
4. Persons younger than 15 years of age may perform sport activities on the Wall under direct supervision by their legal guardian only or of another person over 18 years of age who will take the responsibility and confirms this fact to the Operator in a written declaration. The legal guardian of

the child or person who took the responsibility based on the written declaration is responsible for adhering to safety rules and for child's safety.

5. All the visitors over 15 years of age are due to write their name in the "Visitors Book" and give their signature confirming they have read and understood the Standard Operating Procedures. Based on a request by the Operator or person appointed by the Operator (member of the service personnel), they are also obliged to demonstrate their identity and age by submitting their identity card or other identification document with a photo. The Operator can rightfully write the number and name of the identity document based on which the identity and age of the visitor was confirmed into the "Visitors Book".

6. Persons over 15 years of age and under 18 years of age may independently perform sport activities at the Wall provided that they submit to the Operator a written consent by their legal guardian, where the legal guardian states that he/she agrees with the independent performance of sport activities of his/her child on the BigWall climbing wall and that he/she takes a complete responsibility for these activities. Persons older than 15 years of age and younger than 18 years of age may otherwise perform sport activities on the wall only if they are accompanied by a person over 18 years of age who takes the responsibility for them and confirms this fact in a written declaration to the Operator.

7. The Operator can rightfully file and verify agreements of legal guardians with climbing activities at the BigWall and declarations of taking the responsibility for a person younger than 18 years.

8. Instructors of courses are required to inform the service personnel or Operator about the course before climbing at the Wall.

9. All the responsibility for persons participating in a training course is taken by the course supervisor.

10. The course instructor can only be a person older than 18 year of age having an authorization for performing courses on artificial walls, and a concluded contract with the Wall Operator concerning the performance of climbing courses.

11. The visitors can take advantage of renting quality, safe and functional sport equipment designed by the manufacturer for climbing. If a visitor has his/her own climbing equipment, then only certified equipment can be approved by the Operator. The Operator is not responsible for the technical condition of equipment owned by the visitor.

12. Bouldering, i.e. solo climbing without using the rope, is allowed by the Operator on the bouldering wall only, which is equipped with landing area. This facility is situated on the first floor.

13. The Operator retains the right to close the gallery, i.e. the second floor in the case of pre-booked private events.

14. All visitors are required to behave appropriately while at the Wall. They are obliged to copy with the Fire-Fighting Prevention and to be acquainted with the fire alarm procedures displayed at the Wall.

15. In all the indoor area of the climbing wall, smoking and using addictive substances is strictly prohibited. Alcohol may be consumed in the restaurant only.

16. Entrepreneurial activities in rooms of the Wall are allowed based on an agreement with the Wall Operator only.

17. Dogs and other animals are not permitted.

18. It is within the rights of the Operator or service personnel to eject anyone who repeatedly violates the Standard Operating Procedures or the safety rules with no refund of the entrance fee. The Operator may also refuse admission in the case of a person who has repeatedly violated the Standard Operating Procedures or the safety rules at the Wall.

19. The visitors should be aware of the fact that the Wall is monitored by security cameras. This is for the safety and security of both service personnel and visitors. The Operator warrants the fact that records from the camera will be kept for a necessary time period only as allowed by the law and will be used for those purposes only. The Operator warrants the protection of personal data of visitors.

20. By signing the "Visitors Book", the visitors acknowledges their compliance with processing of data submitted by them in accordance with the Act No. 101/2000 Coll. "On the protection of personal data" as amended, for the purpose established by the Operator for the time period necessary to attain this goal.

21. The Standard Operating Procedures are in force since September 1, 2013 and are binding for all visitors.

22. It is within the rights of the Operator to alert or update the Standard Operating Procedures at any time.

## **Safety Rules:**

a. Adhering to principles of safe climbing. Before climbing, the visitors are obliged to tie themselves to the securing rope by using a figure eight knot in accordance with UIAA standards. Connecting to the rope with the carabiner and dragon loop knot is prohibited.

b. Visitors must belay their partners safely at all times. Solo climbing is prohibited. Bouldering, i.e. solo climbing without connection to the rope is allowed by the Operator on the bouldering wall only.

c. Only climbing shoes should be used while climbing.

d. Missing "quick draws" is prohibited; the visitor must clip in quick draws not beyond the level of his/her waist.

e. The use of a rope shorter than 50 m is prohibited. The free end of the rope must be secured with a knot.

f. While climbing, it is prohibited to leave the route chosen, as this could restrict the activity of other visitors climbing at the Wall. Climbing of more than one climber along one climbing line is prohibited.

g. The Second climber must climb on a rope that has been secured with the quick draws in the correct sequence. These must be unclipped (in sequence) during the climb until such time as there are two quick draws above the Second climber that are secured.

h. The Belayer has the responsibility to secure the climber at all times; during the climb to minimise the distance of a fall and also during the descent - to bring the climber back down to the ground safely without risk of injury to the climber or any other visitors.

i. In the course of belaying, it is strictly prohibited to pay attention to any other activities, particularly phoning, eating, drinking, etc.

j. Taking up the rope at the securing point, training of building the human pyramid, etc. is prohibited. Abseiling of the person belayed must be continuous and must be performed in a way not endangering other visitors or persons present in the wall room.

k. Inappropriately long falls "for effect" are not allowed.

l. It is prohibited to stay at the heel of the wall with exception of persons who are climbing or belaying other persons.

m. The existing routes must not be interfered with any adjustments; adjustments are possible based on prior agreement with the service personnel.

- n. Any visitor must immediately inform the service personnel with regards to technical failures found on the climbing wall including loose holds or quick draws and also to warn other visitor who intends to use the route in question.
- o. Any visitor must behave in a way neither endangering nor restricting other visitors; in the case of an injury, he/she is obliged to provide the person injured with the first aid and to immediately call a doctor or service personell.
- p. Members of the service personnel have a first-aid kit and must record any injury in the “Book of Injuries” including data concerning possible witnesses of the injury.
- q. Any visitor observing a violation of principles of safety climbing at the Wall must warn the person who committed this behaviour and if this warning is not effective, they must inform the service personnel.
- r. The parents are responsible for their children over the whole period of visiting the climbing wall.